

Lifetime Assistance, Inc. sees immediate benefits with its implementation of NOVAtime SaaS

NOVAtime SaaS has helped the Rochester-based organization reduce its timesheet approval and payroll processing times.

DIAMOND BAR, CALIF., August 19, 2015 – NOVAtime Technology, Inc. (<http://www.novatime.com>), provider of leading-edge workforce management solutions to over 16,000 organizations of all sizes, announced today that Lifetime Assistance, Inc. has chosen NOVAtime SaaS to meet its timekeeping needs and has experienced immediate benefits during the first phase of the system's implementation.

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A community leader in the Rochester, New York area, Lifetime Assistance, Inc. provides comprehensive services to individuals with developmental disabilities. Lifetime Assistance, Inc. serves over 1,800 people every day at over 50 sites.

Before selecting NOVAtime, the organization had relied on paper timesheets to record employee time. With its implementation of an automated workforce management system, its employees now have a variety of timekeeping methods to choose from, including state-of-the-art smart clocks and online portals for all their time and attendance processes. The company also plans to offer its employees the ability to clock in and out using the NOVAtime phone-in system and smartphone apps.


The systems' online portal for administrators also offers hundreds of payroll bridges, helping to make the payroll process quick and easy. For Lifetime Assistance, NOVAtime was able to provide an interface platform built especially for ADP Payforce, the organization's current payroll system. Using this platform, companies can export data in a variety of formats, including PDF, Excel, Rich text, HTML, and CSV files, that map to the payroll provider's specifications.



According to Abbey Simmons, Director of Information Technology at Lifetime Assistance, Inc., employees and supervisors alike appreciate how user-friendly and intuitive the interface is. "We are just starting our usage of the system, but we have not really found anything we have not liked. The user interface is very intuitive, loading employee data and accruals is easy, and exporting information for payroll worked very well. Our supervisors and end users have told us the system is easy to use and they can easily find what they're looking for," explains Mrs. Simmons.

The implementation of the organization's new time and attendance solution across its various locations is being performed by NOVAtime's Professional Services Team. Mrs. Simmons describes the implementation team in glowing terms: "Everyone we've worked with from NOVAtime has been helpful and accommodating, and very supportive of our implementation process. Our implementation process has truly been customer-driven, and there is nothing that we've asked for that NOVAtime has been unable to deliver. With only a small portion of our workforce implemented, NOVAtime has already saved time for our supervisors and in payroll processing."

NOVAtime is proud to be able to offer the benefits of our Software as a Service solution to Lifetime Assistance, Inc. and looks forward to continuing to provide customer-centric services to Mrs. Simmons and her team.



For more information on NOVAtime and how they can help you streamline your workforce management needs, please email sales@novatime.net or call 877.486.6682.
